



R.V. Educational Institutions
Sivananda Sarma Memorial R.V. College
UG, PG Programmes & Research Centre
Affiliated to Bengaluru City University
Accredited by NAAC with 'A' Grade
Ranked among top 5 College In India
(India Today - MDRA Survey 2018 & 2019)



ANALYSIS ON STUDENT SATISFACTORY SURVEY

Introduction

Sivananda Sarma Memorial RV college popularly known as SSMRV college is affiliated to Bengaluru City University. The college runs various Under graduate courses viz., B. Com, BBA, BBA – Aviation, and BCA and Post-graduation course, M.Com. College has more than 2000 students from various background and economic strata. Internal Quality Assurance Cell of the college has been working continuously towards quality improvement and betterment of student learning experience. In order to understand the lag areas of the college and scope for further improvement, feed back has been collected from the students .

Data Collection and analysis

An effort has been made by the college to receive the feedback from the students on the teaching, co-curricular activities, syllabus, curriculum, student centric, library, ICT facilities, canteen facilities, counselling and such others.

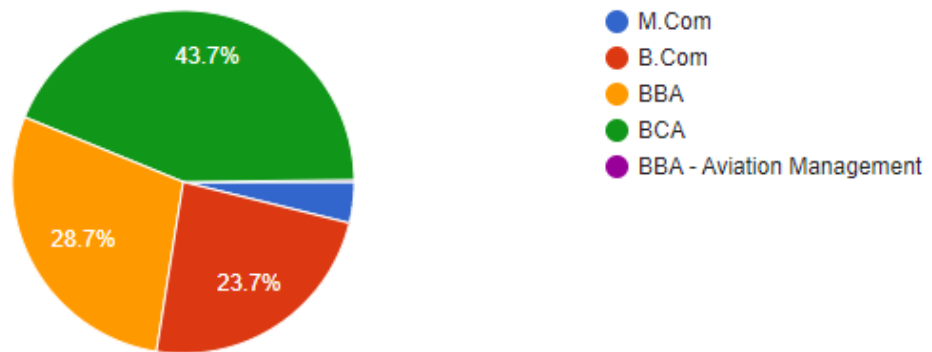
As many as 520 respondents have responded. In order to arrive at the comprehensive results, percentage has been used for effective comparison and analysis. Data has been collected by preparation of Google form and has been circulated to students.

The details of the analysis is as follows:

1. Course/programe

Course

520 responses



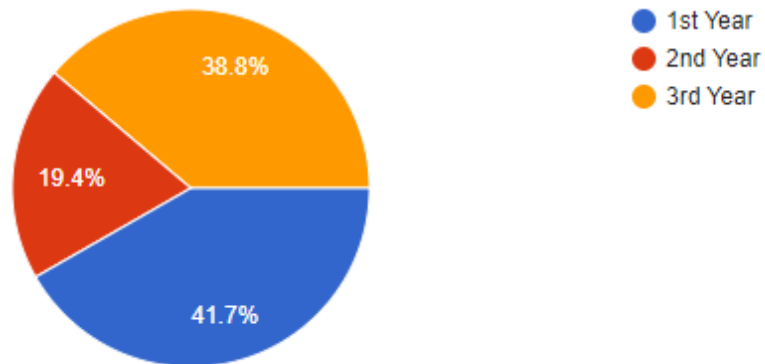
Analysis

Total 520 responses were received across all the courses, out of which 43.7% are from BCA , 28.7% from BBA and 23.7% are from BCOM and 3.9% from M.Com.

2. Year

Year

520 responses



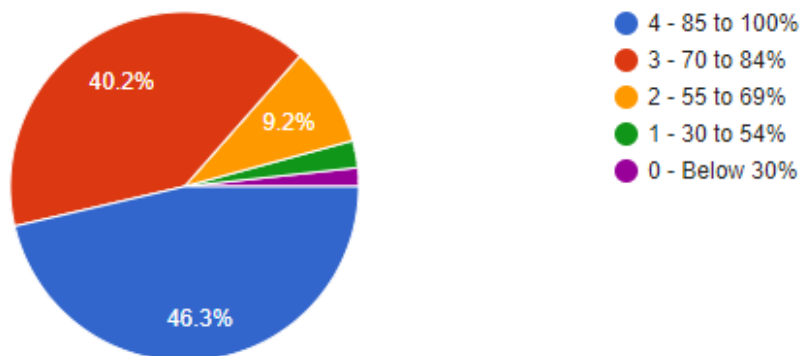
Analysis

The responses were received from all the semesters. Out of that 19.4% of the students were from 2 nd years. Likewise, 38.8% are 3 rd years. Lastly, 19.4% were from 1 st years.

3. How much of the syllabus was covered in the class?

How much of the syllabus was covered in the class?

520 responses



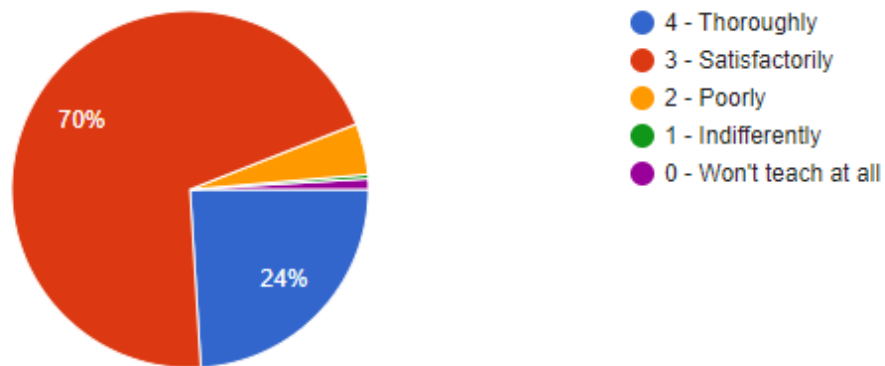
Analysis

The question was posed to the respondents to understand the syllabus coverage in the class. The 40.2% respondents opined that (70 to 84%) of syllabus were covered in the class. Likewise, 46.3% (85 to 100%). Further, 9.2% (55 to 69%). Meanwhile, 3.9% (30-54%) and respondents 0.8% (Below 30%).

4. How well did the teachers prepare for the classes?

How well did the teachers prepare for the classes?

520 responses



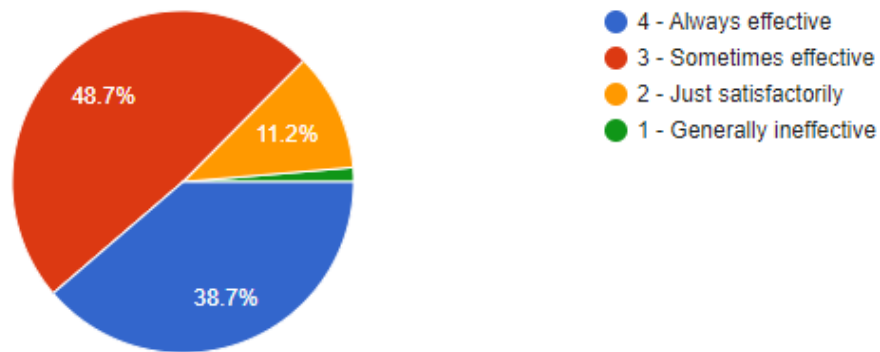
Analysis

The above chart portrays the preparation of the teachers for the class. The respondents 70% agreed that the teacher preparation is satisfactory class.

Likewise, 24% teachers prepare thoroughly. Further, only marginal section of students have opted the other options

How well were the teachers able to communicate?

519 responses



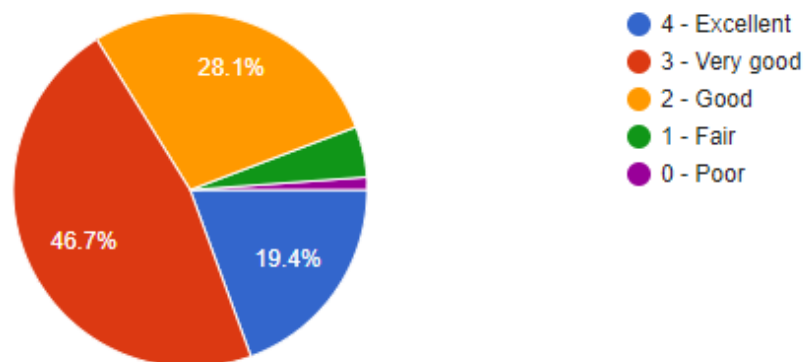
Analysis

The chart portrays the effectiveness of communication of teachers. Out of the total respondents 38.7% accepts that the communication is always effective, 48.7% say the communication is effective some times and 11.2% reply as just satisfactory.

5. The teacher's approach to teaching can best be described as

The teacher's approach to teaching can best be described as

520 responses



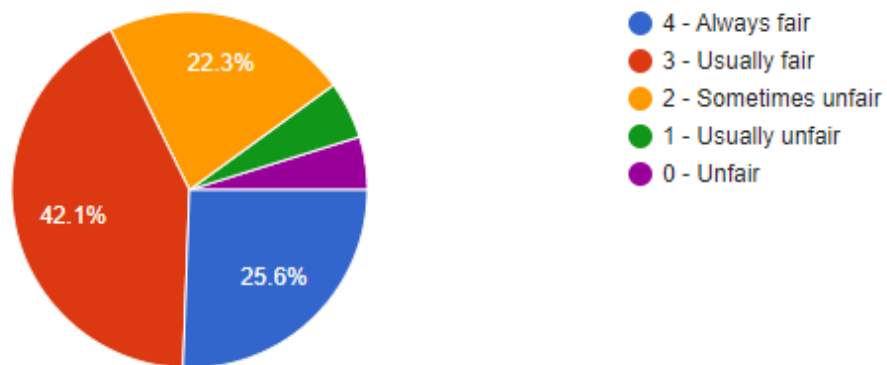
Analysis

The above chart depicts the teacher's approach to teach. The respondents 46.7% opined as very good. Likewise, 28.1% says good. Further, 19.4% responded as excellent. Meanwhile, 5% and 0.8% opined that fair and poor significantly.

6. Fairness of the internal evaluation process by the teachers.

Fairness of the internal evaluation process by the teachers.

520 responses



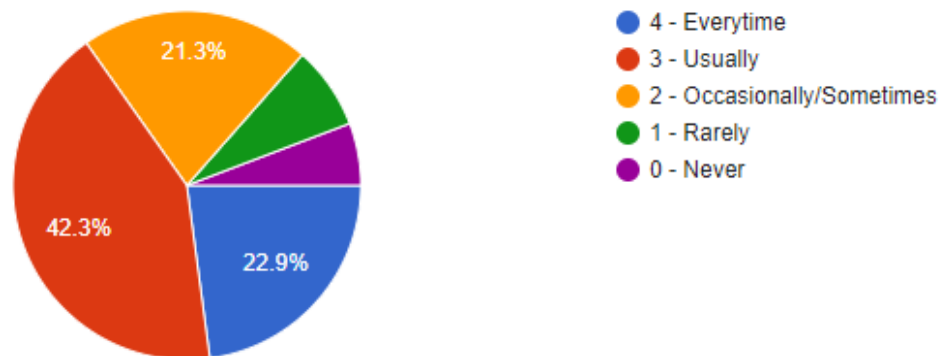
Analysis

The question was posed to the respondents to understand the fairness of the internal evaluation process by the teachers. The 42.1 % responded as usually fair. Further, 25.6% opined always fair. Likewise, 22.3% responded as sometimes unfair. Eventually, 6.2% of respondents replied as usually unfair and 3.8% of respondents as unfair.

7. Was your performance in assignments discussed with you?

Was your performance in assignments discussed with you?

520 responses



Analysis

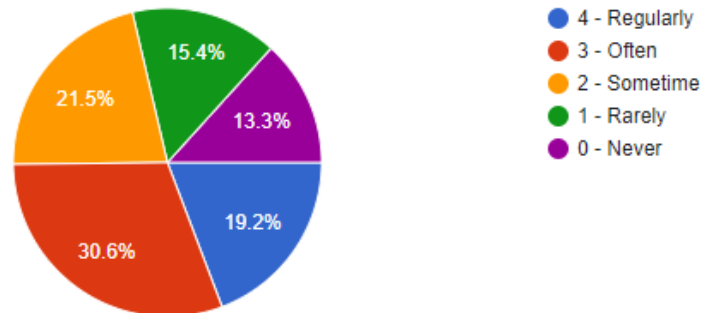
The above chart reveals Teachers discussion with the Students regarding their performance in assignments. The 42.3% of the respondents replied as usually the teachers discussed their performance in assignments. Likewise, 22.9% said that every time. Further, 8.75% of respondents opined as rarely and 5% as never they discuss.

8. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.

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520 responses



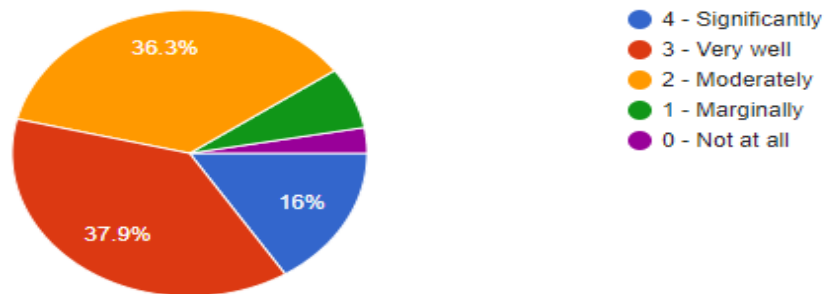
Analysis

The above question was posed to the respondents to understand the institute takes active interest in promoting internship, student exchange, field visit opportunities for students. The respondents 30.6% says that often institute often take interest in promoting internship, student exchange, field visit opportunities for students. Eventually, 21.5% says sometimes. Further 19.2% opined regularly. Likewise, 15.4% of respondents replied as rarely and 13.3% as never.

9. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth

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520 responses



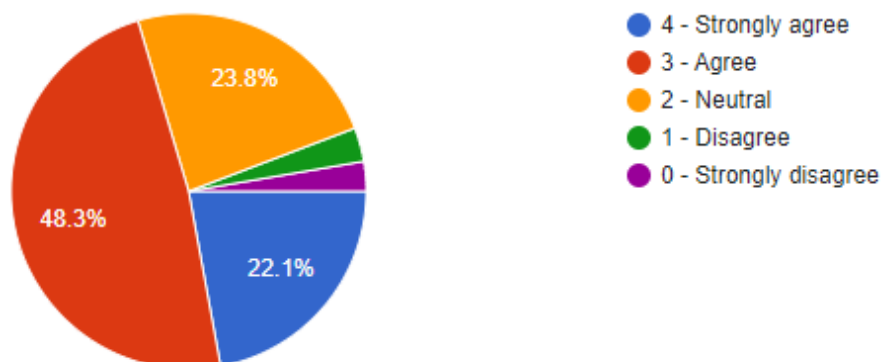
Analysis

The above chart reveals the teaching and mentoring process in the institution facilitates the students in cognitive, social and emotional growth. The respondents 37.9% said very well. Further, 36.3% said moderately. Likewise, 16% replied as significantly. Eventually, 7.4% of respondents said as marginally and 2.4% as not at all.

10. The institution provides multiple opportunities to learn and grow.

The institution provides multiple opportunities to learn and grow.

520 responses



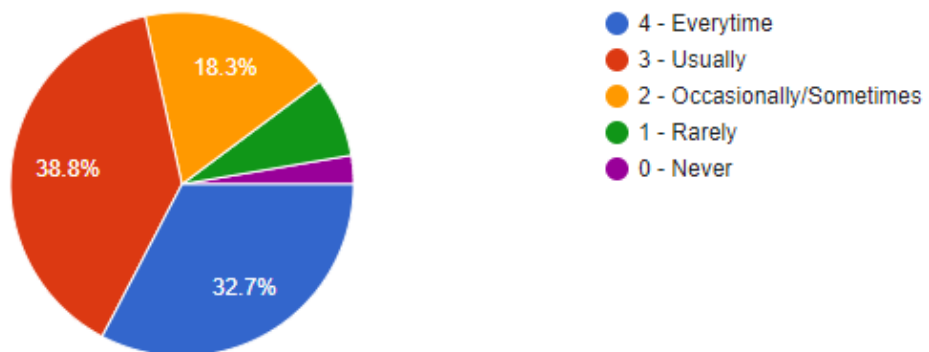
Analysis

The above chart depicts that institution provides multiple opportunities to learn and grow. The respondents 48.3% agreed to the statement. Further 22.1% strongly agreed. Meanwhile, 23.8% were neutral in their view. Likewise, 2.9% disagreed towards the statement and 2.8% strongly disagreed.

11. Teachers inform you about expected competencies, course outcomes and programme outcomes.

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520 responses



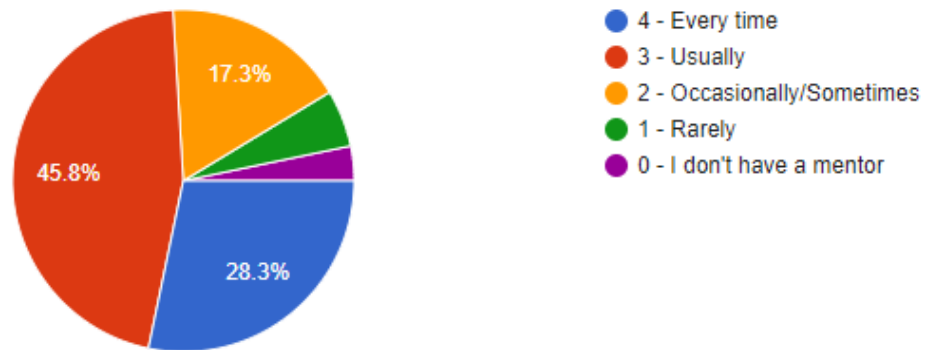
Analysis

The above chart reveals the teachers inform the students about expected competencies, course outcomes and programme outcomes. The 38.8% of the respondents replied as usually. Likewise, 32.7% said that everytime. Further, 18.3% of respondents opined as Occasionally/sometimes. Eventually 9.2% opined as rarely and 0.8% as never.

12. Your mentor does a necessary follow-up with an assigned task to you

Your mentor does a necessary follow-up with an assigned task to you.

520 responses



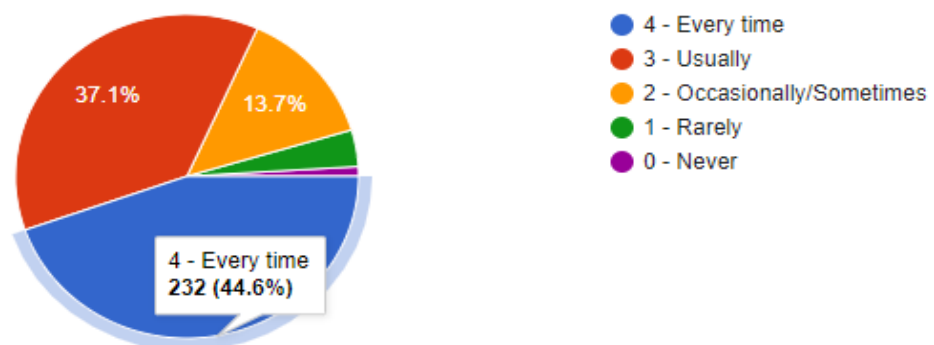
Analysis

The above chart reveals the mentor follow-up with an assigned task. The 45.8% of the respondents replied as usually. Likewise, 28.3% said as every time. Further, 17.3% of respondents opined as Occasionally/sometimes. Eventually 6.4% opined as rarely and 2.2% said as they don't have a mentor.

13. The teachers illustrate the concepts through examples and applications.

The teachers illustrate the concepts through examples and applications.

520 responses



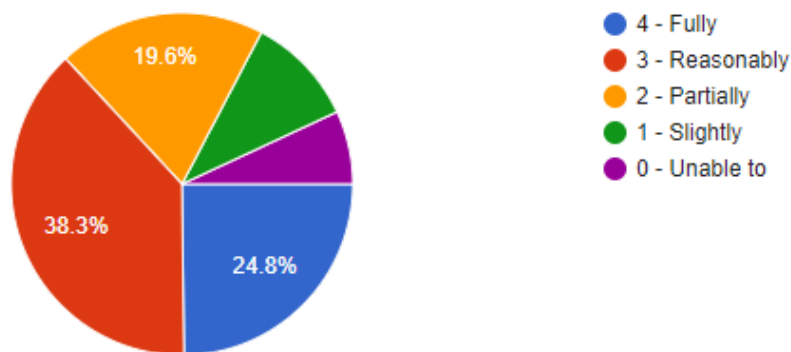
Analysis

The above chart portrays whether the teachers illustrate the concepts through examples and applications. The 44.6% of the respondents replied as every time. Likewise, 37.1% said as usually. Further, 13.7% of respondents opined as Occasionally/sometimes. Eventually 3.2% opined as rarely and 1.4% said as never.

14. The teachers identify your strengths and encourage you with providing right level of challenges.

The teachers identify your strengths and encourage you with providing right level of challenges.

520 responses



Analysis

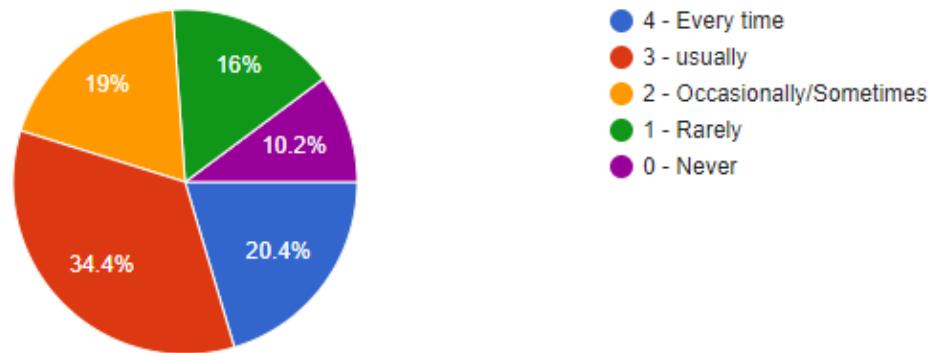
The above question was posed to the respondents to understand whether the teachers identify the strengths and encourage the students by providing the right level of challenges. The 38.3% of the respondents opined reasonably. Meanwhile, 24.8% replied as fully. Likewise, 19.6% responded as partially they identify the strengths and encourage them in providing the right level of challenges. Further, 10.7% of respondents says slightly and 6.6% as unable to identify.

15. Teachers are able to identify your weaknesses and help you to overcome

them.

Teachers are able to identify your weaknesses and help you to overcome them.

520 responses



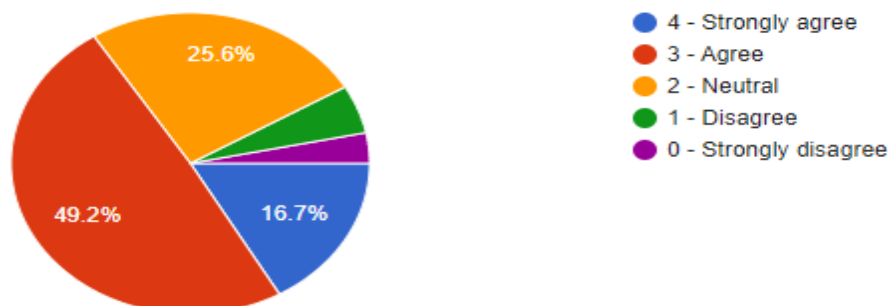
Analysis

The above chart portrays whether the teachers are able to identify the weakness of the students and help them to overcome. The 37.9% of the respondents replied as usually. Likewise, 34.5% said as every time. Further, 17.3% of respondents opined as Occasionally/sometimes. Eventually, 7.8% opined as rarely and 2.5% said as never.

16. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.

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520 responses



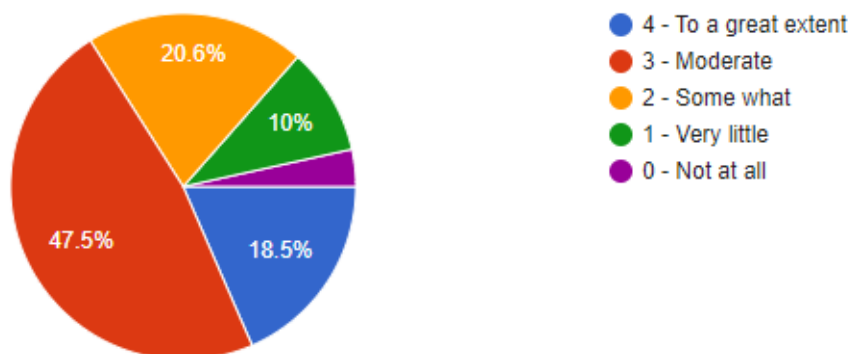
Analysis

The above chart says that whether the institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process. The respondents 49.2% agreed to the statement and 25.6% are neutral. Likewise, 16.7% were strongly agreed towards the statement. Further, 5.2 % of respondents disagreed to the statement. Finally, 3.3% strongly disagreed towards the statement.

17. The institute/teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.

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520 responses



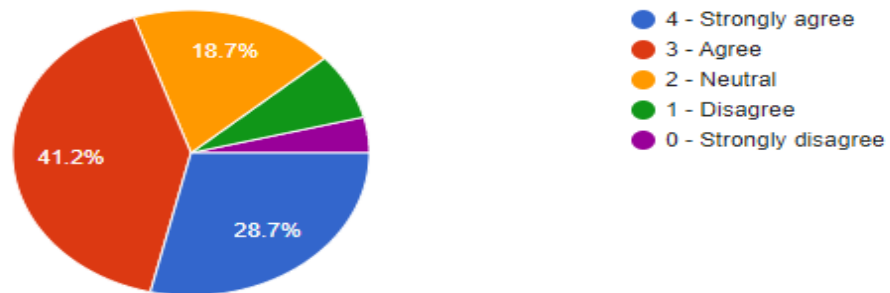
Analysis

The above question was posed to the students to know whether the institute/teachers use student centric methods. The 47.5% of respondents said moderate. Further, 20.6% of respondents opined as somewhat. Meanwhile 18.5% says that institute/teachers use student centric methods to a greater extent. Likewise, 10% of respondents opined as very little. Meanwhile, 3.4% respondents said as not at all.

18. Teachers encourage you to participate in extracurricular activities

Teachers encourage you to participate in extracurricular activities.

520 responses



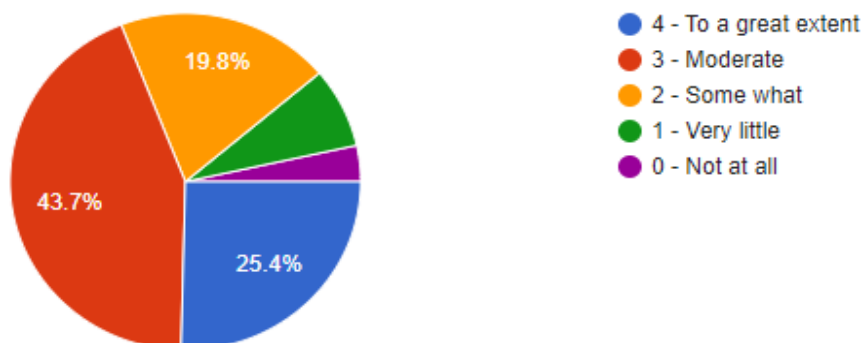
Analysis

The above chart depicts that whether the teachers provide opportunity to participate in extracurricular activities. The respondents 41.2% agreed to the statement. Further, 29.7% strongly agreed. Meanwhile, 18.7% were neutral in their view. Lastly, 6.7% disagreed towards the statement. and 3.7% strongly disagreed towards the statement.

19. Efforts are made by the institute/teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.

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520 responses



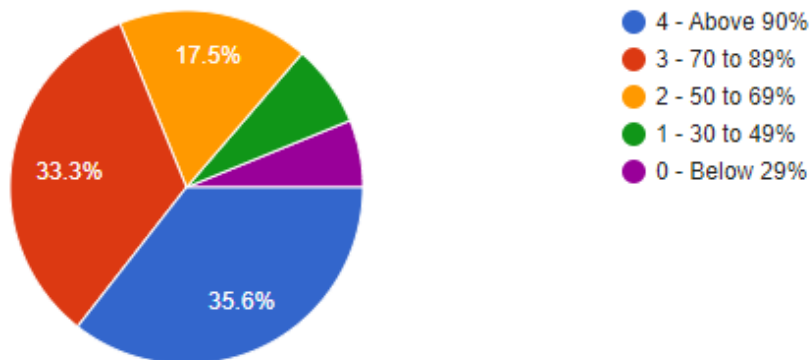
Analysis

The above question was posed to the respondents to know whether the institute/teachers to inculcate soft skills, life skills and employability skills to make them ready for the world of work. The 43.7% of respondents said moderate. Further, 25.4% says a greater extent. Likewise, 19.8% of respondents opined as somewhat. Meanwhile, 8.9% said as very little and 2.2% said as not at all.

20. What percentage of teachers use ICT tools such as LCD projector, Multimedia etc. while teaching.

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520 responses



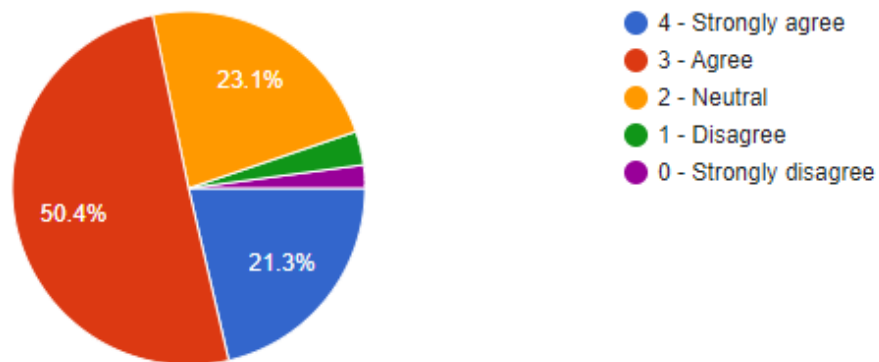
Analysis

The question was posed to the respondents to understand the percentage of teachers use ICT tools such as LCD projector, Multimedia etc. while teaching. The 33.3% respondents opined that (70 to 89%) of teachers use ICT tools in the class. Likewise, 35.6% (above 90%). Further, 17.5% (69%). Meanwhile, 9.5% (30-49%) and respondents 4.1% (Below 29%).

21. The overall quality of teaching-learning process in your institute is very good.

The overall quality of teaching-learning process in your institute is very good.

520 responses



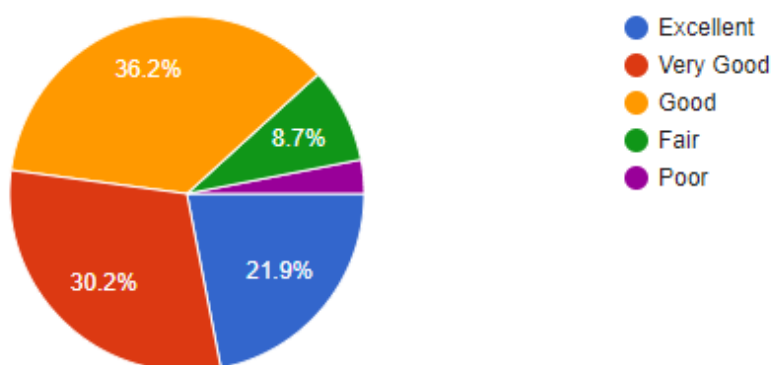
Analysis

The above chart depicts that the overall quality of teaching-learning process in your institute is very good. The respondents 50.4% agreed to the statement. Further, 23.1% are neutral in the response. Meanwhile, 14.8% were neutral in their view. In addition, 2.7% disagreed towards the statement. and 2.6% strongly disagreed towards the statement.

22. Infrastructure and lab facilities available in the college

Infrastructure and lab facilities available in the college

520 responses



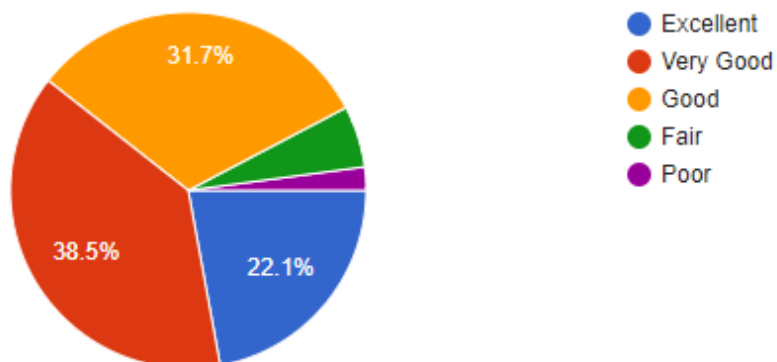
Analysis

The above chart portrays the Infrastructure and lab facilities available in the college. The respondents 36.2% opined as good. Likewise, 30.2% responded as very good infrastructure and lab facilities available in the college. Further, 21.9% says as excellent. Meanwhile, 8.7% of responded as fair and 3% as poor.

23. Examination system adopted by college during pandemic

Examination system adopted by college during pandemic

520 responses



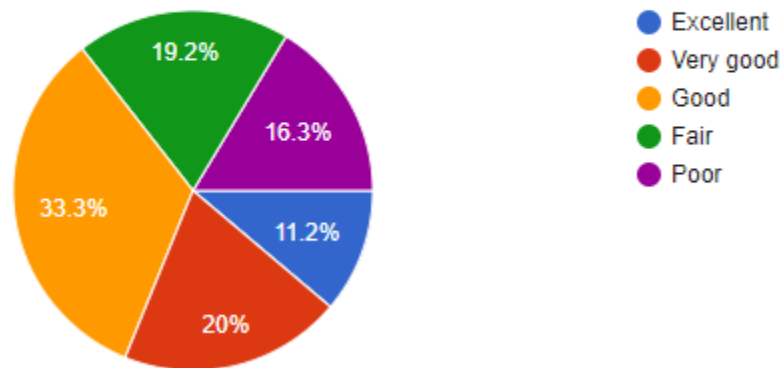
Analysis

The above chart portrays the Examination system adopted by college during pandemic. The respondents 38.5% opined as very good. Likewise, 31.7% responded as good examination system. Further, 22.1% says as excellent. Meanwhile, 5.3% of respondents as fair and 2.4% as poor.

24. Support from administrative office.

Support from administrative office.

520 responses



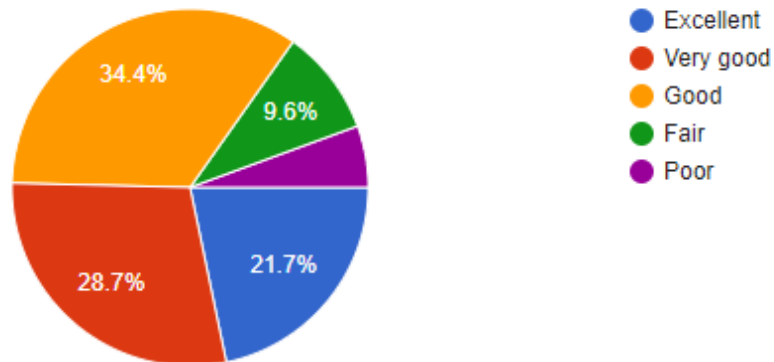
Analysis

The above chart portrays the Support from administrative office. The respondents 33.3% opined as good. Likewise, 20% responded as very good support is extended from the administrative office. Further, 19.2% says as fair. Meanwhile, 16.3% of respondents as poor and 11.2% as poor.

25. Library facilities

Library facilities

520 responses



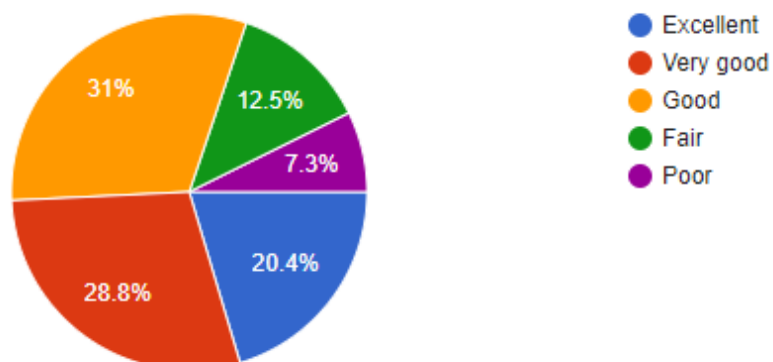
Analysis

The above chart portrays the library facilities. The respondents 34.4% opined as good. Likewise, 28.7% responded as very good library facilities. Further, 21.7% says as excellent. Meanwhile, 9.6% of responded as fair and 5.6% as poor library facilities.

26. Sports and cultural activities

Sports and cultural activities

520 responses



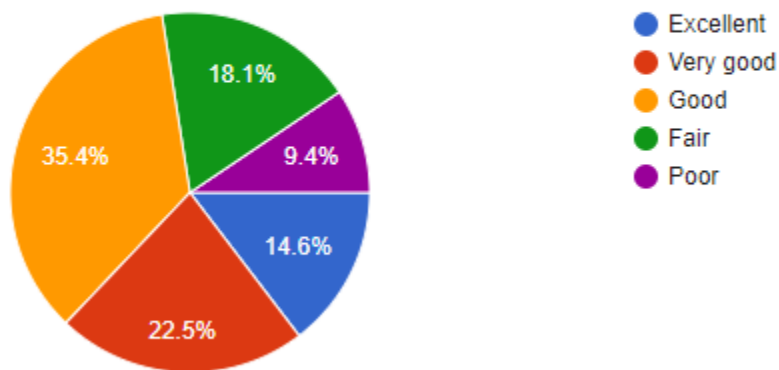
Analysis

The above chart portrays the sports and cultural activities. The respondents 31% opined as good. Likewise, 28.8% responded as very good sports and cultural activities. Further, 20.4% says as excellent. Meanwhile, 12.5% of responded as fair and 7.3% as poor sports and cultural activities.

27. Canteen facilities

Canteen facilities

520 responses



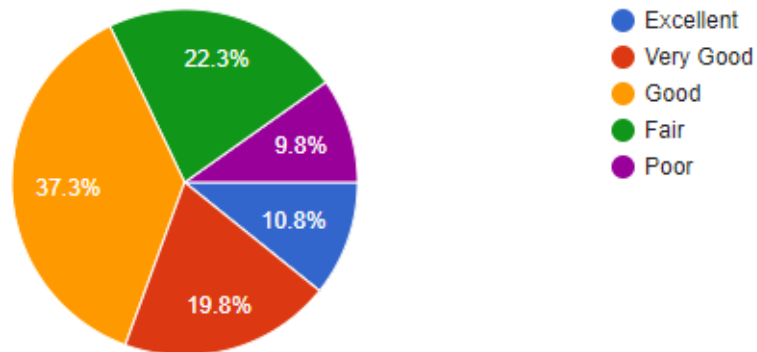
Analysis

The above chart portrays the canteen facilities. The respondents 35.4% opined as good. Likewise, 22.5% responded as very good canteen facilities. Further, 18.1% says as fair. Meanwhile, 14.6% of responded as excellent and 9.4% as poor canteen facilities.

28. Student counselling and guidance

Student counseling and guidance

520 responses



Analysis

The above chart portrays the Student counseling and guidance. The respondents 37.3% opined as good. Likewise, 22.3% responded as fair. Further, 19.8% says as very good. Meanwhile, 10.8% of responded as excellent and 9.8% as poor.

Observations:

- With regard to coverage of syllabus, around 90% of student respondents are satisfied with the coverage of the syllabus.
- In case of class room preparation of the faculty members around 70% of the preparing will. But the thoroughness in preparation for the class is a concern which need to be worked on
- Around 90% of the student respondents are in the opinion the communication skill of the faculty members is good and effective. Of course there is a scope for improvement
- More than 65% of the respondents feel that the internal assessment fair. But transparency in the internal assessment needs to be increased to ensure fairness. Steps need to be initiated in this regard. Students have appreciated the faculty members approach towards teaching in which teachers illustrate concepts through examples
- Around 60% of the faculty members give regular assignment. But the majority of the respondents feel that opportunity for field trip & internship should be given on regularity
- Students have appreciated the institution which has given an opportunity to learn and grow. More than 50% has opined that faculty member identify students' strengths and weakness
- It is observed that 70% of the students have responded that teachers use student centric methods, such as experiential learning and participative learning
- The efforts taken by the institution to inculcate soft skills and employability skills is well appreciated and also the encouragement given to the students for extracurricular activities is applauded
- Overall 75% of the student respondent agree with the quality of teaching-learning-evaluation process in the institution
- Around 90% of the students feel that the lab facilities and infrastructure available in the college is good
- The response towards the support of administrative staff is good. But few student respondents have shown their dissatisfaction towards it, which need to be considered for improvement
- Library, sports, canteen facilities of the college is well appreciated

Recommendations:

- In order to bring in transparency in internal assessment, student performance will be rated on the basis of 3 criteria, presentations, attendance and assignments. Marks will be displayed before it is finally uploaded to the university portal
- In order to increase the experiential learning for the students, institution need to collaborate with industries to provide internships.

- There is further scope for improvement in the area of usage of ICT facilities and also provide more internet based assignments
- Steps may be taken to improve on student counselling
- With regard to administrative staff, has a huge scope for improvement.